

PROTECTION OF CLIENTS' CIVIL RIGHTS

JCA Respects Civil Rights

The Jewish Council for the Aging of Greater Washington, Inc. (JCA®) operates its programs without regard to race, color, religion, sex, sexual orientation, national origin, marital status, age or disability in accordance with Title VI of the Civil Rights Act and other applicable laws. For more information, contact the Director of the JCA Cahnmann Center for Supportive Services at 301.255.4222.

JCA Title VI Policy Statement

Title VI of the Civil Rights Act of 1964 states: "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

Making a Title VI Complaint

Any person who believes he or she has been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint with JCA. Any such complaint must be in writing and filed with JCA within 180 days following the date of the alleged discriminatory occurrence.

For information on how to file a complaint, contact JCA:

- By writing the Director of the JCA Cahnmann Center for Supportive Services at the JCA Mislner Adult Day Center, 1801 E. Jefferson Street, Rockville, MD 20852;
- By faxing your request for information to 301.468.9207;
- By emailing Mislner@AccessJCA.org, or
- By calling 301.255.4222 or, for hearing-impaired persons, calling Maryland Relay at 7-11 or 1.800.735.2258.

Making a Title VI Complaint

JCA strives to be as inclusive as possible in all that we do and our clients have the right to expect compassionate service from us. Sometimes, however, we may need to make the difficult decision of denying a person or group the option to enroll in our programs or continue to participate in them. We reserve the right to make lawful decisions that we believe are in the best interest of our clients and each program.

Updated November 7, 2012